

# Convergence of Automation and IT networking management with ProView Switches

In a modern industrial environment, sensors, control nodes, PLCs and SCADA servers are connected via switches and wireless Apps, to create a complex network. As the number of devices increase, management and issue diagnostics are a challenging job for both IT and automation professionals. As a global leader of industrial networking, Advantech introduces the world's very first series of switches that will lead the convergence management in the worlds of IT and automation: The "ProView" series of switches.

ProView switches combine the advantages of both managed and unmanaged switches to introduce a simple and cost effective solution with information for central network management and diagnostics.



Figure 1. ProView Switch in an Industrial network



In order to allow both automation software and IT software to monitor the switch status, the ProView series switches support both Modbus/TCP and SNMP protocols. This allows SCADA software such as Wonderware InTouch, Advantech WebAccess, WinCC, iFix, and IT Network Management System (NMS) software such as SNMPc and OpenNMS to monitor the switch device status in real time.

**Technical Insights** 

The devices come with Port-based QoS for deterministic data transmission that allows data from the VIP port to have a higher priority compared to data from a normal port.

ProView switches use the highest quality components, to achieve a wide range of operating temperature from -40 to 75°C along with Level 3 EMS protection from electromagnetic interference.

## System Highlight

- Communication with HMI / SCADA software via Modbus/TCP.
- Communication with NMS (Networking management system) via SNMP.
- Port-based QoS for deterministic data transmission.
- Wide Operating temperature range from -40 to 70°C.
- EMS level 3 protection for extreme outdoor environments.
- Power saving with Energy Efficient Ethernet Standard, IEEE 802.3az.
- Jumbo Frames up to maximum of 9,216 Byte.
- Power source redundancy with two 12~48V DC power inputs and P-Fail relay.
- Loop detection.

## Communication with HMI/ SCADA software via Modbus/TCP

The Modbus/TCP protocol has been built into Advantech ProView switches which allow a majority of popular SCADA system such as InTouch, InduSoft, WinCC and iFIX to obtain device status and information. This allows all devices, including ProView switches and I/O control devices, to be controlled and monitored through one HMI/SCADA system.

In the following SCADA software example, by using InTouch from Wonderware, we connect the SCADA server (TPC-651H), one analog I/O Modbus TCP module (ADAM-6017) and one digital I/O Modbus TCP module (ADA-6050) to the ProView switch (EKI-5526). The topology is shown below:



## **Technical Insights**



Figure 2. Typical Industrial Application Topology

We use the SCADA software to access the memory address in the ProView Switch through Modbus/TCP. This allows us to obtain the device information such as the device name, FW version, MAC and IP address, and also the port status information such as port link up/down, link up counter and port speed. This information further helps the engineer diagnose any issue. When a signal is lost by the end device, by having both the network information and the device information displayed on the SCADA, we are able to conclude that the signal lost is caused by either the network or the end device itself. For example, in figures 2 and 3 below, by reading the status of port 4 at memory location 34100 on the ProView switch through Modbus/TCP; we are able to know that the port has been disconnected and combined with SCADA HMI, the status indicator of port 4 turns red. This allows on-site engineers to easily identify that the lost signal is caused by a disconnected network cable or by malfunction of the voltmeter or the Modbus TCP module. This helps to quickly narrow down the root cause of an issue.



#### Nov, 2014



Figure 3. Switch device information, switch port status and I/O device reading in one SCADA system. The red rectangle indicates that the port 4 has been disconnected.



Figure 4. Wonderware InTouch SCADA Port Information Sample using EKI-5726





As well as basic device information and the port link up/down status, the ProView switch provides detailed statistical port information on each port including speed, linkup counter, count on the multicast packet, count on unicast packet and count on error. This allows engineers to observe the network status and statistic in detail from any HMI / SCADA software which supports Modbus/ TCP. The detailed information provided by the ProView switch is listed in the table below.

System Info	Port Status
Vendor ID	Port Status
Unit ID	Port Speed
Product Code	Flow Control
Vendor Name	Port Description
Product Name	Link Up Counter
FW Version	Tx Packets Counter
Ethernet MAC address	Rx Packets Counter
IP Address	

Table 1: Modbus Information table

In a HMI / SCADA system such as InTouch, address mapping and Modbus/TCP connection is the initial step to setup the InTouch.

### Using ProView switch with Wonderware InTouch

For InTouch being able to connect to the ProView switch, we need to have the InTouch know where our ProView switch is on the network. Thus, we first need to create a new node with an IP of the ProView switch in the System Management Console.



## Nov, 2014

🎸 SMC - [ArchestrA System Management Console	(WIN-AFU014VAG88)\DAServer Mana	ger\Default Group\Local\ArchestrA.D.
檔案(F) 執行(A) 檢視(V) 說明(H)		
🗢 🔿 🖄 📷 🔀 🖬		
<ul> <li></li></ul>	Node Type: ModbusBridge	Delimiter: .
BAServer Manager     Befault Group     Befault Group     Befault Croup	ProViewSWEKI5526 Parameters	
ArchestrA.FSGateway.3     ArchestrA.FSGateway.3     ArchestrA.DASMBTCP.3     Configuration     ArchestrA.DASMBTCP.PORT_000     Archateway.TCPIP_PORT_000     Archateway.TCPIP_PORT_000     Archateway.Science.Sc	Bridge Type: Network address:	Modbus Bridge
⊞ Log Viewer ⊞ 🖳 Platform Manager	Maximum outstanding messages:	2 activity.

Figure 5. Create a node in the InTouch SCHADA

Then, we set the node with the correct parameters.

SMC - [ArchestrA System Management Consol	WIN-AFU014VAG88)\DAServer Manager\Default Grou	p\Local\ArchestrA.DASMBTCP.3\Configuratio
檔案(F) 執行(A) 檢視(V) 說明(H)		
Alchesur A System Management Console (WHV-APOOT     E Galaxy Database Manager	Node Type: ModbusPLCRS Delimiter:	
■ DAServer Manager       ■ DAServer Manager       ■ Deal therapy       ■ Local       ■ Archest A FSGateway.3       ■ Archest A FSGateway.3       ■ Archest A DASMBTCP.3       ■ Archest Archest Archest A DASMBTCP.3       ■ Archest	EKISS26 Parameters   Device Groups   Device Items   PLC unit ID: 1 Reply timeout (sec): 20 Vec Concept data structures (Longs)	✓ Use Concept data structures (Reals)
	Support multiple coil write	Expost multiple register write
E I Log Viewer     B Platform Manager	Use Zero Based Addressing	Swap string bytes
	Bit order format. B1 B2 B16  Register Order: R1 R2 R3 R4	Register size (digits):
	String variable style Full length C Style C Pascal style	Register type
	Block I/O size Discrete input/coil read: 1976 Register read: 122	Coil write: 800 Register write: 100

*Figure 6. Config node with correct parameter.* 



Next we add one device, "ProVewSW" in the device group with a suitable update interval time; in this case we chose 1000 ms.

🌈 SMC - [ArchestrA System Management Consol	e (WIN-AFU014VAG88)\DAServe	r Manager\Default Group\Local\Arc
檔案(F) 執行(A) 檢視(V) 說明(H)		
🗢 🔿 🔀 📆 🔀 🖬		
<ul> <li></li></ul>	Node Type: ModbusP	LCRS Delimiter: .
	Name	Update Interval (ms)
<ul> <li>Alchesur ADABMB (CL.)</li> <li>Configuration</li> </ul>	ProViewSW	1000
□ / New_TCPIP_PORT_000 □ / ProViewSWEKI5526		
ADAM6050		
🗄 🔚 Flauorm Manager		

Figure 7. Add the device in device groups and set update interval.

After the connection setting is finished, right-click on the node and select "activate the server" to start the server.

Another initial configuration is the tags. Tags have been used in InTouch as the points of data. Tags can be defined and modified by using the Tagname dictionary.

InTouch needs tags, which are points of data and uses the Tagname dictionary to define these data points. You can modify or create new tags using the Tagname dictionary.

Tagname Dictionary	X
🔿 Main 💿 Details 🔿 Alarms 🔿 Details & Alarms 🔿 Members	
New         Restore         Delete         Save         K         Select         >>         Cancel         Cl	ose
Tagname: Port001_Status	
Group: \$System C Read only  Read Write	
Comment: AccessLevel	
🗌 Log Data 📄 Log Events 🦳 Retentive Value 📄 Retentive Parame	eters
Initial Value: 0 Min EU: 0	Max EU: 65535
Deadband: 0 Min Raw: 0	Max Raw: 65535
Eng Units: Log Deadband: 0	Conversion
Access Name: ProViewDemo	
Item: 34097	🔲 Use Tagname as Item Name

Figure 8. Tagname Dictionary.





In this example, we created a new tag to obtain the Ethernet port 1 status from the ProView switch. We created "Port001\_Status" as the tag name, and I/O Integer as the tag type. Refer to the Modbus TCP address mapping table in the user manual, we know the port status data stored on the switch is represented by four HEX characters, which is 65,536 bits in data length. Thus we entered Min EU and Max EU from 0 to 65535. Then we selected the pre-configured device name "ProViewDemo" as the access name. Finally, we referred to the Modbus TCP address mapping table that comes with user manual, we can find the address for the Ethernet Port 01 status data is stored at memory location, 34097, thus we enter 34097 in the item field.

After the tag and connection have been setup correctly, the HMI/SCADA software is now able to obtain the specific data from the ProView switch. With minor modification to the interface, you will be able to display the data on the SCADA screen in the way you preferred. For example you can have the connected port in green and disconnected port in red as in the example below. The SCADA will obtain the information from the ProView switch and display the port status for all 16 Ethernet ports in real time.



Figure 9. SCADA display interface example, port status for EKI-5526.

## **Communication with NMS software via SNMP**

ProView switches support SNMP (Simple Network Management Protocol) which allows IT NMS (Network Management System/Station) software such as SNMPc, SusuAccess NMS and OpenNMS to perform device management including status monitoring, configuration and even events notification.

This allow IT engineers to have better monitoring and control on the network and easier troubleshooting when something went wrong on the network.



In an industrial environment such as manufacturing, nothing is more important than keeping the network, which is formed by thousands of sensor devices, running smoothly without any downtime. SNMP has been widely used by engineers to monitor the network device status and an NMS is able to provide an intuitive network topology with a real time device status similar to the topology example shown in Figure 10 below.



Figure 10. Network Management System using SNMPc

For information that is not supported by a standard SNMP MIB library, Advantech provides a private MIB file that allow NMS software have the method of obtaining this information. To add a private MIB into your NMS software, we need to compile the Advantech private MIB file into the library as the example using SNMPc shown in figures 11 and 12 for private and public device information.



Figure 11. Add Private MIB into MIB library of NMS software

## **Technical Insights**



### Nov, 2014



Figure 12. Device information provided by Public MIB and Private MIB

As well as device monitoring, the ProView series of switches allow IT to control or perform certain configuration through SNMP. The setting of the device location, device IP mode, device IP, device netmask, default gateway and read/write community name can be configured directly through the NMS software.

For the statistical port information, ProView switches are able to provide statistical information including count on unicast, multicast and broadcast packet for each individual Ethernet port.

III ProViewSWPort (EKI-5526)							
$\checkmark$	V X II AB 🗹 🗚 🗠 🖬 3 10 🕂 sec						
Index	Name	HCInOctets	HCOutOctets	InMulticastPkts	InBroadcastPkts	OutMulticastPkts	OutBroadcastPkts
1	portl	40402881	200657870	91	1353	82222	194321
2	port2	320028251	481865727	101	37918	82151	156883
3	port3	294436306	353172362	0	30803	82261	162604
4	port4	277097594	341085396	0	30800	76588	149751
5	port5	6784	4120	0	0	1	5
6	port6	7960	5386	0	0	1	7
7	port7	7632	4927	0	0	2	5
8	port8	8616	5707	0	0	2	5
9	port9	0	0	0	0	0	0
10	port10	0	0	0	0	0	0
11	port11	0	0	0	0	0	0
12	port12	0	0	0	0	0	0
13	port13	150162003	294006449	82127	57378	183	75723
14	port14	0	0	0	0	0	0
15	portl	62853328	62828154	17301	236	17302	233
16	port16	62828090	62853392	17301	233	17301	237

Table 13. ProView Switch port status and statistic using SNMPc



ProView switches support SNMP traps which will automatically notify the SNMP server when there are events such as port link-down/up, cold start and warm start occurs. This information allows IT engineers to be notified of a network status change, not just on the ProView switch, but also on the devices connected to it, imminently and act quickly. In figure 14 below, it shows the trap message example in the SNMPc.

Normal	09/29/2014	18:25:14	ProViewSW	Interface 1 Link Up Trap
Minor	09/29/2014	18:25:51	ProViewSW	Interface 4 Link Down Trap
Normal	09/30/2014	09:38:24	ProViewSW	Device Responding to Poll
Normal	09/30/2014	09:38:47	ProViewSW	Interface 2 Link Up Trap
Normal	09/30/2014	09:39:15	TPC(192.168.253.	Device Responding to Poll
Normal	09/30/2014	09:40:10	TPC(192.168.253.	Device Responding to Poll

Figure 14. ProView Switch send out SNMP trap to server to notify the server the occurrence of events.



For the complete SNMP function list, refer to table 3 below.

MIB File	Name	MIB File	Name
	system:		ifMIBObjects:
	sysDescr		ifXTable
	sysObjectID		ifName
	sysLocation		ifInMulticastPkts
	sysContact		ifInBroadcastPkts
	SysName		ifOutMulticastPkts
	interface:		ifOutBroadcastPkts
	ifNumber		ifHCInOctets
	ifTable	ifMIB	ifHCInUcastPkts
	ifIndex		ifHCInMulticastPkts
	ifDescr		ifHCInBroadcastPkts
RFC1213	ifSpeed		ifHCOutOctets
	ifOperStatus		ifHCOutUcastPkts
	ifInOctets		ifHCOutMulticastPkts
	ifInUcastPkts		ifHCOutBroadcastPkts
	ifInNUcastPkts		snmpTraps
	ifInDiscards		LinkDown
	ifInError		LinkUp
	ifOutOctets		system:
	ifOutUcastPkts		sysModelID
	ifOutNUcastPkts		sysImageVersion
	ifOutDiscards		ipAddress:
	ifOutErrors		ipMode
	snmpMIB:		ipAddress
SNMPv2	snmpTraps	Advantech	netmask
	coldStart	Proview	defaultGW
	warmStart	MIB	etherAddress:
			etherAddr
			snmpConf:
			snmpVersion
			readCommunity
			writeCommunity
			trapServerIpaddr

Table 3. SNMP MIB table



#### Nov, 2014

### Port-Based QoS for deterministic data transmission

There are a maximum of two VIP ports with high transmission priority which can be used for deterministic data transmission. The priority ratio between the VIP port and the normal port is 1.5 to 1. For example, when there are two traffic flows on a ProView switch at the same time. When traffic flow 1 is transmitting data from VIP port 1 to port 5 and also traffic flow 2 is forwarding data from port 3 to port 5, traffic flow 1 can have 50% more throughput than traffic flow 2. The port base QoS is useful to ensure high priority on important data to be transmitted in a busy network.





## Wide operating temperature range from -40 to 70°C

ProView series switches are designed to work in any harsh industrial environment. They are able to function in wide operating temperatures ranging from -40 to 70°C. These wide operating temperature unmanaged switches provide rock-solid, worry-free stability and industrial-grade performance.

### Jumbo Frame up to maximum of 9,216 Bytes

All ProView series switch support jumbo frames up to 9,216 bytes. Jumbo frames can significantly increase your network's throughput while consuming fewer CPU cycles.



# **Technical Insights**

## Power saving with Energy Efficient Ethernet Standard, IEEE 802.3az

The ProView series switch fully meets the Energy-Efficient Ethernet (IEEE 802.3az) standard.

By supporting IEEE 802.3az standard, the Ethernet port on the ProView series can switch between higher power state (data mode) /lower power state (LPI mode) in response to whether data is flowing through them. This allows power saving up to 60% in average, ProView series switches saves you energy costs and provide unquestionable industrial-grade performance and stability.



Figure 9. IEEE802.3az allow ProView switch to save power up to 60%.





## **Loop Detection**

All ProView switches come with built-in loop detection and LED indicator. This can help prevent careless network deployment. During a complex network deployment, system installation staff may accidentally connect the device with the wrong cable and cause a loop back on the network which can eventually create a broadcast storm and in the worst case, melt the network.



Figure 10.Loop Detection LED for easy diagnostic.

On the ProView switch, in the case of a loop detection, the "Loop Detection" LED indicator on the device switch will instantly light to notify the installer and remove the connection just installed.

## Conclusion

With the communication capability using both Modbus/TCP and SNMP protocol, the ProView series of switches are the very first networking switches in the world that provides management convergence between industrial control and IT networking management. The ProView series of switches are positioned in between unmanaged and managed switch to introduce a simple and cost effective solution for increasingly complex industrial networking.